

The Case for Integrated Case Management

Jeff Melando and team



Who is Social Solutions?

We believe that change happens when communities work together. We know that technology and data accelerates and scales that change.



Social Impact at Scale

19,000+

Govt, Non-Profit, Healthcare
& Corporate Customers

\$6B+

in grants managed & funds
distributed to 500k agencies
& organizations

40M+

lives touches through our
case management platform

300k

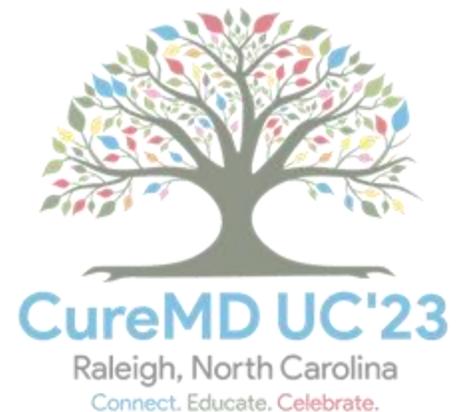
full time users Apricot360



What is Case Management

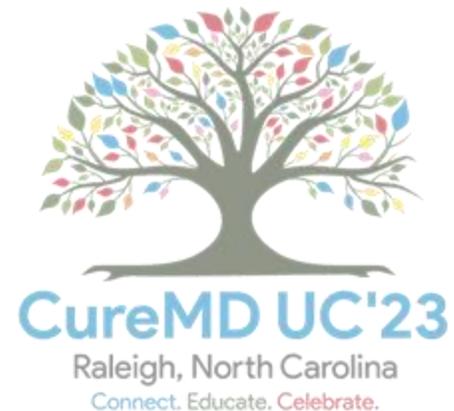
Why Case Management is a Challenge

How CureMD and Bonterra can Help



What is Case Management?

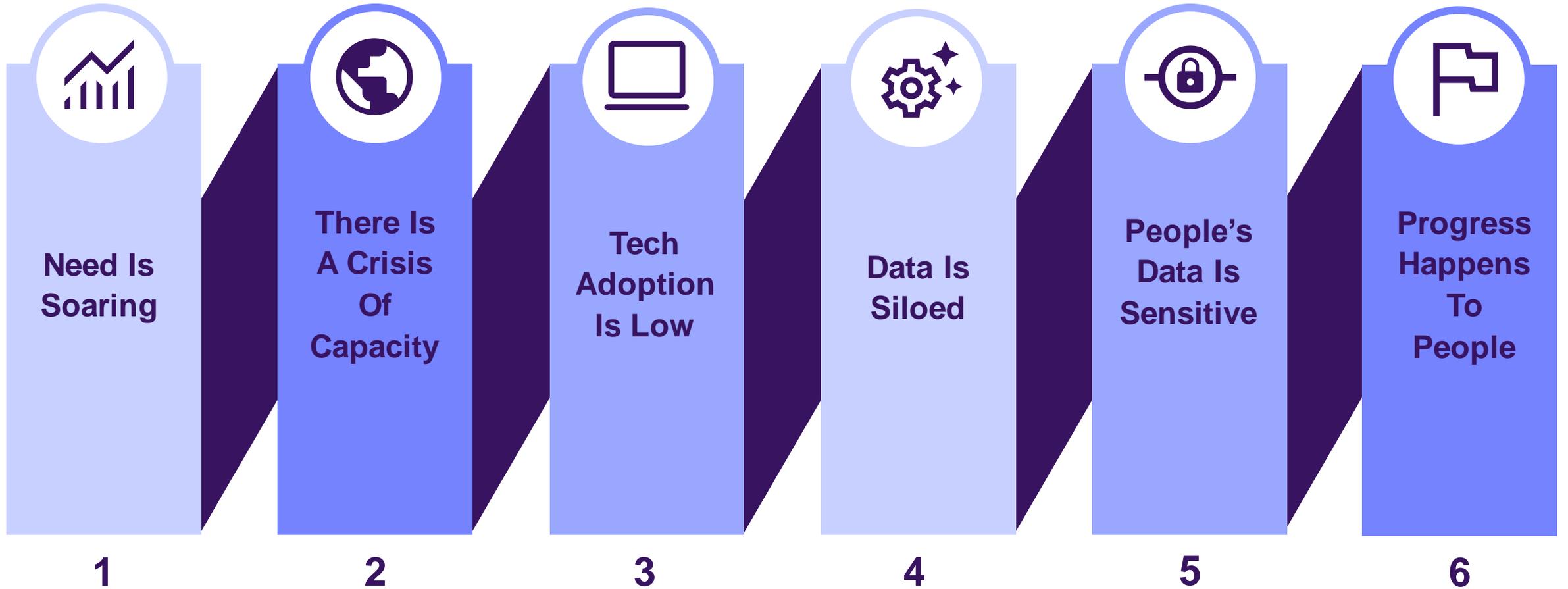
- Data backed models and modalities
- Regular interactions – Long term outcomes
- Interdisciplinary – Social Determinants



Social Determinants of Health



Why Case Management is a challenge



HOW WE CAN HELP

Apricot

A flexible business application purpose built for the human services sector to drive data driven innovation

Flexible

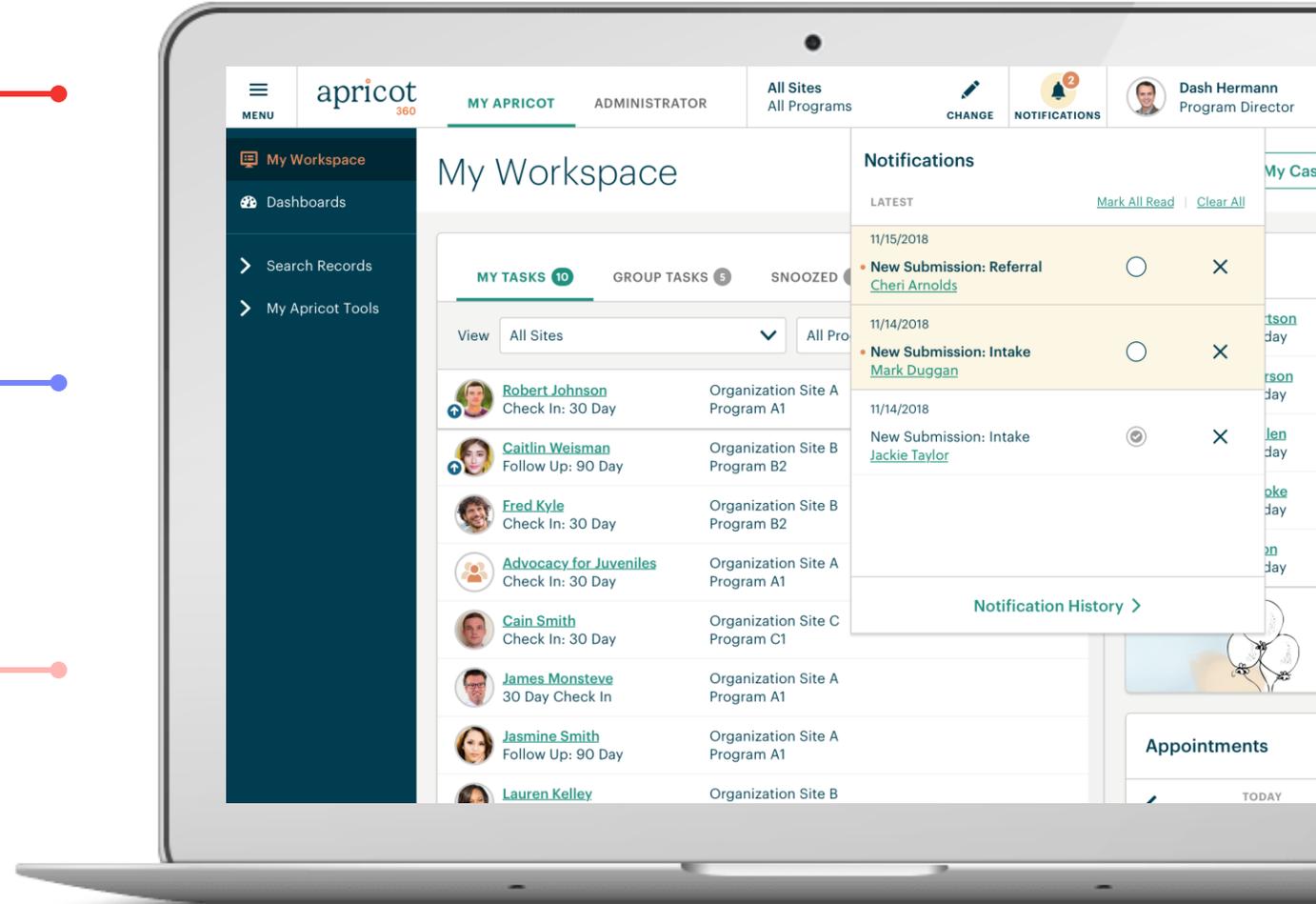
- Tools designed to drive efficiencies for the various use cases
- Multi-program configurability and confidentiality
- No-Code configuration

Data Driven

- Best in class data management tools
- Integrated enterprise reporting
- Interfaces with 3rd party data sources

Secure

- Data Security at the user, program or field level
- Hosted on AWS, best in class cybersecurity and uptime
- SOC 1 Type 2 Certification, with HIPPA Cert

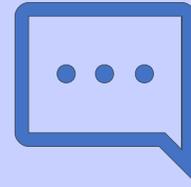


First 5 Riverside

Programs

- Multi-model Prevention Programs
- Family Resource Centers
- Closed Loop Referrals
- First 5 Internal Programs
- Contractor Management

[Read First 5 Riverside's data and technology story](#)



Apricot is the connective tissue between all of our initiatives. We're lucky to have met with Social Solutions-it's made our lives a lot easier.

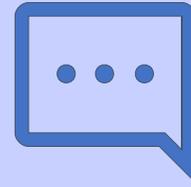
PIERA CAUSLEY

First 5 Riverside Regional Manager-Family resource Centers & resilient Families, Riverside County Children & Families Commission info

Arizona Department of Health Services

Overview

- 570 Users
- 3 State agencies Programs
- 7 Program areas
- 52k Families served



ARIZONA DEPARTMENT
OF HEALTH SERVICES

“ The great thing is now we can use statewide data across our home visiting programs to inform things like our Maternal Child Health Block Grant about tobacco use, early intervention, prenatal healthcare, etc. These are data points that are really important but historically difficult to collect to inform other areas of work.

JESSICA STEWART

Cross Agency Integrated Early Childhood System of Care Lead

Program director
Maternal, Infant, and Early Childhood Home Visiting Program

Cure MD + Bonterra

Come find us in the exhibit hall





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