Nomination – Excellence in eHealth

CureConnect

CureConnect provides an Electronic Data Interchange platform to keep medical practices in control and enjoy a whole new level of claim intelligence for revenue enhansement.

- Ability to submit claims directly to the government payers
- Significantly higher claim success-fewer rejection claims
- Ability to eradicate errors in minutes

- Real time claim adjudication
- No per provider recurring fees
- Faster claim processing

Clearing House	Claims	Portal	Scrubber	ERA
Eligibility	Claim Status	Payment	Prior Authorizations	

CureConnect

Simplifying EDI Transactions

Connecting more than 4,500 government and commercial payers nationwide with over 90% direct connections. Quick processing of all the healthcare batch and real-time transactions because of our direct setup with the payers' systems. Transmitting claims for 8,250 providers in 46 states resulting in over 2 Million claim transactions per month.

One Stop Solution to all your EDI Transactions

Key Features

Electronic Claims (837) - CureConnect has the capability to do business with any practice management system that has the ability to transmit a valid claim file, professional as well as institutional claims. We accept both primary and secondary claim files submitted in an ANSI 837, or Print Image format. CureConnect accepts transactions submitted via FTP, web services or a dial-up bulletin board.

Claims Status – Allows you to check claims status 24 hours a day, and provides data management capabilities. CureConnect ties back all clearinghouse and payer messages (including Remit Receipt Date and Check Number) to each electronic claim filed through our claims clearinghouse. Claims are available online for up to 24 months; and are archived for another 5 years.

Key Features

Claim File Reconciliation :
Verifies that claims reach their destination.

Electronic Remittance Tools (835) :
Payer remits can be easily sorted and downloaded to support automated payment posting with your practice management solution. Remits are normalized and can be searched and viewed online. Using our online search tools; individual patient's EOB's can be easily identified and printed to a local network printer for attaching to manually filed secondary claims or for submitting appeals.

CureConnect

Real Time Solutions

Real Time Eligibility 270-271:

One of the most common reasons for claim rejection or denial is ineligibility. The registration staff can use CureConnect in either real time or batch to determine patient insurance eligibility prior to rendering service.

Real Time Claim Status 276-277:

CureConnect offers electronic Claims Status to help streamline the process. Check claim status through a single click simply by logging into the portal and selecting the relevant claim.

Health Care Services Review Information 278:

CureConnect eliminates manual Paper work of filling the Referral Request and Prior Authorization Request.

Real Time Claim Adjudication:

CureConnect also supports Real Time claim Adjudication for Highmark BCBS PA, BCBS-FL and Humana.

CureConnect

Claims Scrubber

- NCCI (Comprehensive & Mutually Exclusive)

- Local Coverage Determinations (LCDs)

- 2500+ Insurances Policy Format Checks

- CPTs & ICDs (Addition, Revision, Deletion) Libraries

- Gender Restriction (CPTs & ICDs Checks)

- Age Restriction (CPTs & ICDs Checks)

- EDI File Structural, Claim Level Edits

- Address Validation

- Taxonomy Codes Validation

- CLIA Number Waived Validations

- CLIA, NDC, DEA Format Checks

- Claim Level Dates (Last Seen Date, Admission Date, Accidental Date, Menstrual Checks)

- Medicare Member ID, Gender and Age Suffix Checks

Paperless Paper Claims

CureConnect Paper Claims service allows you to electronically forward your paper claim information from your office to ours.

We take care of the rest by filing your paper claims in an efficient and timely manner.

Our system also analyzes your claims data, identifying additional opportunities for you to save time and money.

You'll receive a notification when paper claims can be sent electronically. We'll even help you set up procedures for future electronic filing of those claims.

CureConnect

Online Claims Management Tools

Our online claims management tool will simplify daily operations, increase processing efficiency and improve rejection rates.

- KPI Dashboards
- Solutions & Reports
- Claim management
- Trends analysis

CureConnect

Web Tools – enable you to organize valuable information into easy-to-read formats. You can sort claims and report information by query, sort and filter to best meet your business needs.

New Rejections – Online New Rejections reports are easily sorted and help you track errors more efficiently. Identifies and consolidates all claim errors (both clearinghouse and payer) into one single easy to read report.

Rejection Analysis – easily identifies common rejections and helps implement procedures to minimize the high cost of rejected claims. These rejections can be used to create edits within your practice management system to help make your claims filing even more efficient.

Transaction Summary – provides claims totals for any date range, eliminating the need to track numbers by hand. Helps reconcile to your practice management solution.

Online Claims Management Tools

CureConnect Enrollment Team will help you get enrolled with electronic funds transfer (EFT), electronic remittance advice (ERA), Claim Submission, Eligibility and Claim Status. Having your medical insurance payments directly deposited in your bank account guarantees your payment quicker. Similarly, ERA allows for explanation of benefits to be processed more quickly than if they were received by mail. This allows patients to be balanced billed sooner and denials and rejections work more timely. Both these features will decrease your days in AR and overall aging of receivables.

Integration Services

CureConnect provides different communication channels that are available through any internet connection supporting 128 bit encryption.

CureConnect can setup business with any practice management system that has the ability to generate and transmit valid EDI transactions.

CureConnect

Benefits

Reduced call volume:
No more phone calls to verify Patient Eligibility and Claim Status from insurance.

Reduced paperwork:
We electronically connect you to our large network of payers to submit claims, both primary & secondary, electronically. However, if you want to submit any claims on Paper, we support paper claims as well.
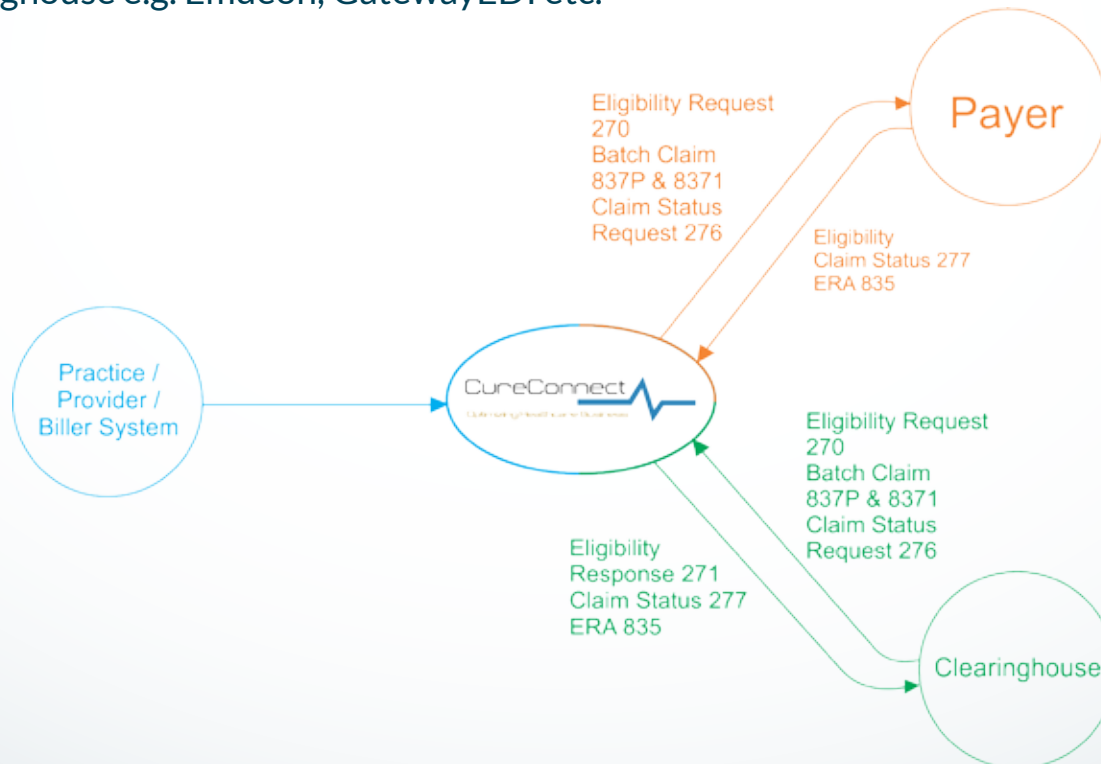
System upgrades:
CureMD research and development teams continuously strive to improve the solution and also add more payers to our network. These improvements and enhancements will be released periodically to all customers.
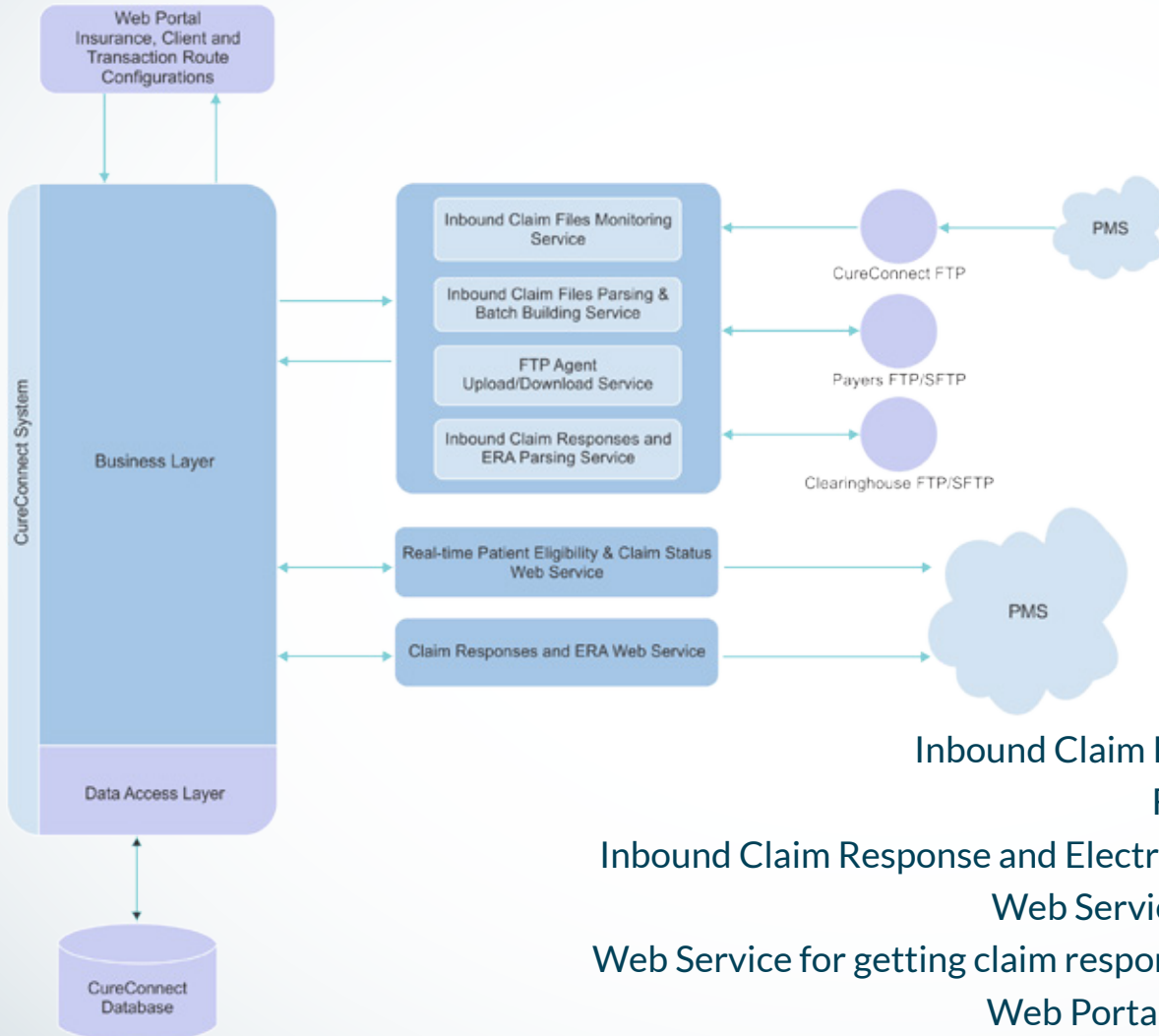
System Architecture

CureConnect manages all the inbound and outbound transactions centrally based on the transaction route configurations.

System also allows the practice management system to choose the route; either CureConnect's preferred route or the specific clearinghouse e.g. Emdeon, GatewayEDI etc.

Integrated System Architecture

Integrated Component & Services

SFTP – for batch claim processing
File Monitoring Service
Inbound Claim File Parsing and Batch Building Service
FTP Agent (Upload/Download Service)
Inbound Claim Response and Electronic Remittance (ERA) Parsing Service
Web Service for real-time transaction processing
Web Service for getting claim responses and Electronic Remittances (ERA)
Web Portal for Insurance & Client Configurations

FTP/SFTP Setup

A unique SiteID is assigned to each practice management and a FTP account is setup for that SiteID on the CureConnect server where the practice management system can upload PGP encrypted batch claim files.

Inbound Claim File Parsing and Batch Building Service

This component is responsible to parse all the inbound batch transactions (837-Professional Claim and 837-Institutional Claim) received from the billing system and prepare batch for sending out to health care plans and clearinghouses, and log into the database.

File Monitoring Service

This service acts as a background process and watches client's FTP folder and picks up clients' claims files, decrypts and moves them to the corresponding destination folders.

FTP Agent (Upload/Download Service)

This service acts as a background process and uploads claim batches to the payers' and clearinghouses' FTP/SFTP and downloads claim responses and ERAs.

Inbound Claim Response Parsing Service

This component is responsible to parse all the inbound files (e.g. 999/997 Acknowledgment, 277CA/277 Claim Status, 835 ERA and other reports) received from health care plans and clearinghouses, and store information into the database.

Web Portal

The web portal allows the Admin users to add/edit Insurance Carrier, Carrier Addresses, Gateways and Transaction Routes etc.

Real-time Web Service

This real-time web service is used to integrate practice management system with the CureConnect to process real-time patient Eligibility and Claim Status.

Claim Responses and ERAs

This web service is used to integrate practice management system with the CureConnect to get claim responses and ERAs.

Integration with CureConnect

CureConnect provides different communication channels that are available through any internet connection supporting 128 bit encryption.

CureConnect can setup business with any practice management system that has the ability to generate and transmit valid EDI transactions.

We accept claim batch files submitted in an ANSI 837 format via FTP and SFTP, and real-time eligibility and claim status inquiries through web services.

Pricing

Setup and Implementation Fee: $15,000

Transaction Fee: (includes Eligibility, Claims, Claims Status & Remittance)

Total Transactions	Per Transaction (Based on total transaction volume per month)
0-500,000	$ 0.016 (1.6 cents)
500,001 – 1M	$ 0.014 (1.4 cents)
1,000,001 – 2.5 M	$ 0.012 (1.2 cents)
Above 2.5 M	$ 0.01 (1 cent)

* Enrollments: $199 per provider

Features	CureConnect	Emdeon	Capario	GEDI	Availity
Web-based Clearing House	✓	✓	✓	✓	✓
Unlimited Claim Submission (837 Professional)	✓	✗	✓	✓	✓
Unlimited Claim Submission (837 Institutional)	✓	✗	✓	✓	✓
Unlimited Free ERAs	✓	✗	✓	✓	✓
Unlimited Free Real Time Eligibility (270/271)	✓	✗	✗	✗	✓
Unlimited Free Real Time Claim Status (276/277)	✓	✗	✗	✗	✓
Denial Management	✓	✓	✓	✓	✗
EDI Enrollment Paper Wok	✓	✗	✗	✓	✗
Clearing House Support	✓	✓	✓	✓	✓
EFT Setup	✓	✓	✗		
Future Enhancement	**CureConnect**	**Emdeon**	**Capario**	**GEDI**	**Availity**
Batch Eligibility	✓	✓	✗	✗	✓
Batch Claim Status	✓	✓	✗	✗	✓
Real Time Scrubber	✓	✓	✓	✗	✓
Real Time Claim Adjudication	✓	✗	✗	✗	✓
Patient Statement/Portal	✓	✓	✗	✗	✗
Real Time Referral	✓	✓	✗	✗	✗

CureConnect

CUSTOMER SUPPORT

- Personal Account Manager.

- 24/7 telephonic support.

- A response is guaranteed within one-hour during business hours for calls that are not responded immediately.

- Efficient monitoring system for claims transmissions to minimize rejections and reduce turn-around time.

- Complete enrollment process management; from start to finish.

- Our goal is "to knock your door before you knock ours!"