



Highlights

Client

Yassin Pediatrics,
Lacey Township, NJ

Organization

- 1 physician
- 10 non-physician staff
- 1,500 patients visits/month

Issues

- Paper-based practice
- Hesitant to technology
- Price concerns

Solutions

- CureMD All-in-One
- Electronic Health Records
- Practice Management
- Medical Billing Services

Results

- Efficient workflow
- No additional staff
- Fast-track implementation
- Great support
- Fast claims processing

Concerns

CureMD is known to improve physicians' lives and help them improve the quality of care delivered. Yassin Pediatrics is no exception. Being a practice which had used paper for patient records for a long time, Yassin Pediatrics was very hesitant in incorporating health information technology based systems in their practice. Price was another concern for Yassin Pediatrics as they looked for an affordable and scalable system designed to meet their needs.

Decision

When Yassin Pediatrics decided to take a free demo of CureMD, they found it to be a perfect match to their practice needs, with the only concern about using technology for patient notes. However, when shown a practical demonstration of how convenient and easy it is for CureMD users to create patient notes from hundreds of templates already present in the system with a matter of seconds, Yassin Pediatrics knew they didn't need to look anywhere else.

Training

CureMD is known for its top-of-the-line training and customer support services. During the 20 hours of online training, Yassin Pediatrics found it to be extremely insightful which helped their entire staff transit to CureMD with ease. Due to the easy-to-understand training sessions, Yassin Pediatrics can now themselves train anyone who needs to use the system within a matter of few hours.

Implementation

Yassin Pediatrics found CureMD's implementation to be very easy, effortless and seamless. The whole system was deployed for them in 3.5 weeks effectively from the go-live date. Initially, they signed up for the Enterprise Practice Management solution but just within a matter of nine months, went for the complete All-in-One solution which included a custom designed Electronic Health Records for their specialty and Patient Portal as well.

Initial discovery calls were made by CureMD to ensure that the system was completely customized to suit Yassin Pediatrics' existing workflow and to make the transition to electronic from paper easier. Also, a dedicated account manager at CureMD was assigned as a go-to person for all problems regarding training, implementation, etc.



Billing and office management is efficient with CureMD. There are numerous safeguards in place to send out clean claims. Claims are paid faster, ERA's are processed efficiently and denials/reprocessing of claims is effortless to use. To sum up, CureMD is sophisticated yet simple to use.



Nagwa S. Awad
Yassin Pediatrics

Savings

With the implementation of CureMD, Yassin Pediatrics has found that they have saved a lot from what they would have paid for other systems. Additionally, they also saved 23% on their operational expenditure with the implementation of a completely paperless system and didn't need to add any additional staff after adopting CureMD.

Nagwa S. Awad of Yassin Pediatrics, says, "Because of CureMD, we get more accomplished with less manpower which frees up our staff to tend to patients and their needs."

She also adds that with CureMD's enterprise patient scheduling, managing their appointments, co-pays, maintaining and retrieval of patient records and past/present diagnosis has become unimaginably easy.

Efficiency in workflows

This is where Yassin Pediatrics love CureMD the most. They are absolutely thrilled by the way they are able to complete their daily tasks in no time. e-Fax has helped them a lot in reducing the time required for various processes while their patients love their ability to e-Prescribe as they find their prescriptions ready for them at the pharmacies.

Billing and claims

Managing their billing has become a breeze for Yassin Pediatrics. Their billing and rebilling claims take less than a minute.

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CureMD's All-in-One solution auto populates most of the information into Yassin Pediatrics' charges and claims making the billers' job much more easy. Additionally, they found CureMD's real-time KPIs that show denials, revenue collected, total co-pay collected, etc. really useful for a deeper insight in their practice.

CureMD[™]
Practice without boundaries

CureMD is the leading provider of innovative EHR technology and medical billing services that transform the administrative and clinical operations of healthcare organizations. Our award winning solution simplifies decision making, streamlines operations and ensures compliance with industry standards and best practices – ultimately saving time and effort to maximize value and returns.

For more information, visit www.curemd.com or call + 1 (866) 643 8367