

## Public Health EHR & Billing Services





#1 Electronic Medical Records Software and services



#### #1 Practice Management & EHR

Recognizing the software and service organizations that excelled in helping providers deliver better patient care\*



## #1 Ambulatory RCM Services

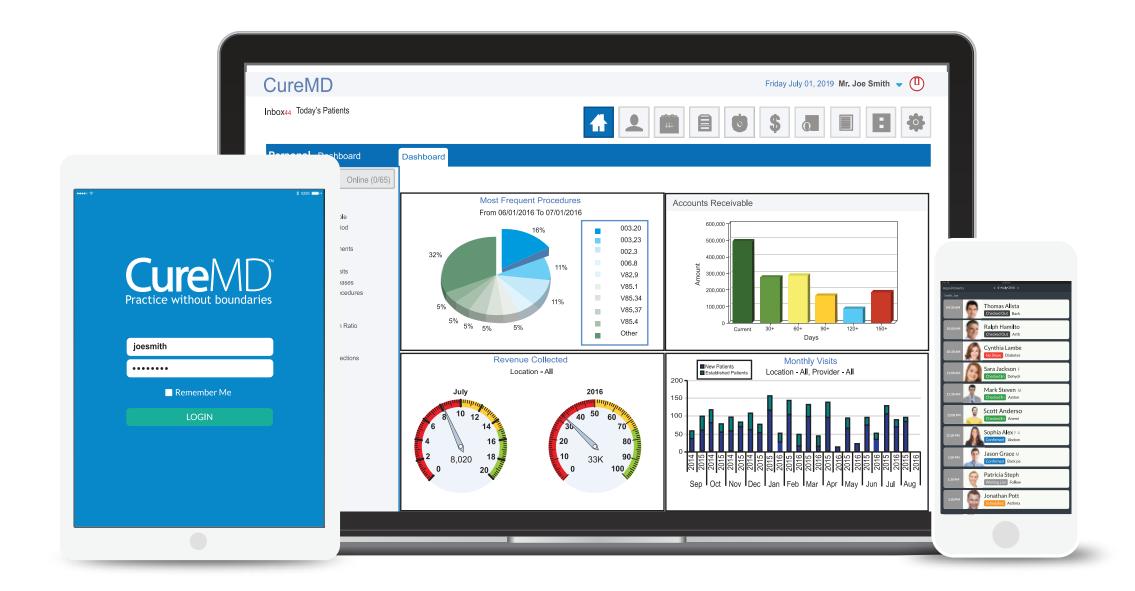
CureMD is a leading provider of an innovative EHR and Practice Management solution that transforms your administrative and clinical operations.

The award winning platform delivers complete information and evidence based knowledge when and where required. This facilitates informed and effective decision making to improve quality of care, practice performance and patient experience.



Electronic health records, specialty content, practice management, enterprise scheduling, intelligent billing, workflow management, key performance indicator dashboards, e-Rx, e-Labs, document imaging, clinical knowledge base, clinical alerts, device / Health Information Exchange connectivity, patient education, data mining reports and patient portal.

Hosting, backup, security, implementation, support, maintenance, data migration, e-Fax, credit card processing, text messaging, patient statements, transcription, training, and consulting.



## **CureMD Public Health**

Designed to optimize healthcare outcomes, CureMD intuitively collects standardized data & seamlessly connects it with public health departments for care quality, disease prevention, and cost control.

With CureMD clinicians can easily contribute surveillance data to Public Health Departments without changing workflows or incurring extra work. Our built-in business intelligence consolidates information with intuitive dashboards to make public health management more effective and timely.

- Improving public health reporting and surveillance
- Enhancing your organization's ability to detect disease trends
- Increasing communication between healthcare providers & public health officials
- Inventory management
- Business intelligence
- Local, State and Federal Reporting
- Sliding fee scale
- Clinical quality measures
- Reason based calendars
- Income based programs

- Household income
- Charge capture
- Electronic labs orders and results
- Gold certified e-prescribing
- Patient portal
- iPad & iPhone app
- Electronic case management





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#### **State and Federal Reporting**

Advanced reporting engine with self-service BI capabilities brings unprecedented reporting and data visualization capabilities to our public health partners. Single source application architecture allows quick and cost effective customizations for evolving reporting and analytics demands. Create Ad-Hoc queries or choose from one of the many pre-defined reports to analyze data required for public health agencies.

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#### Income Based Program & Templates

Easily identify state programs applicable to a patient along with eligibility status. Access customizable templates designed specifically for Public Health. These include programs for management of Family Planning, STD, TB, Epidemiology, Behavioral Health, Cancer Screening, Immunization and more.





#### **Advanced Scheduling**

Featuring reason-based appointment capability, CureMD's customizable calendars help manage clinic availability at a glance for more effective and efficient scheduling. Group appointments based on the type of visits such as Immunization, STD, Family Planning, etc. for both providers and resources. Our enterprise calendar provides an equally powerful workflow and critical reports.

#### Sliding Fee Scale

Manage poverty guidelines, monitor sliding income thresholds and track regional discounts. Set assessment renewal date reminders, maximum balance limits, and adjustments. Based on household size and income, the sliding fee scale provides automatic rate reduction for self-pay.





#### **Inventory Management**

Consolidate all your medical inventory operations with work flow driven system to instantly manage quantities, quickly reorder supplies, track expenses, and always have the right amount of inventory on-hand. In order to deal with the complex demands of clinics, barcoding and reporting functionalities provide accuracy of information on an interactive dashboard so you can focus on patient care.



#### Labs, HIE's & Specialty Registries

Send and receive orders electronically without the hassle of any paperwork. Compare current and past results using our automatically generated trend reports and get alerted on critical results so you can deliver the highest quality of care. Connect directly to state registries to improve public health reporting and services.





#### **Case Management**

Eliminate paper-based processes that lead to time-consuming case management and reduce repeated data entry with every patient interaction. Keep data centralized and access a holistic view to patient health status and progress while taking advantage of our auto-generated clinical alerts and reporting capabilities. With built-in forms for risk assessment, easily organize all data entered and let your staff do what they do best, focus on patient care.



## **Electronic Health Records**

Featuring a powerful knowledgebase, CureMD is built for usability, performance and reliability. Drive greater collaboration, productivity and patient safety in organizations of all sizes through our integrated approach.

Our technology is specialty specific and template driven to ensure accurate, complete and efficient documentation. Reduce cognitive overload through our tailored workflows and unique clinical approach designed specifically for your practice.

CureMD simplifies decision making, streamlines operations, and ensures compliance with industry standards and best practices. Save time and maximize value and returns.

- Process higher patient volume
- Improve care quality using standardized treatment plans
- Accelerate collections with online eligibility, patented E&M calculator, electronic billing, clean claim checks and EDI
- Reduce charting time with collaborative care management
- Save time by eliminating redundant data entry with automated information capturing and voice recognition
- Develop patient and condition-specific treatment plans
- Utilize structured data for clinical trials, research and reporting



## **Practice Management**

CureMD empowers your practice with the flexibility and outreach it needs to thrive in today's highly competitive practice of medicine. Enhance your quality of services and increase collections while staying ahead of compliance requirements.

Integrated Practice Management delivers enterprise-grade features to transform your practice operations. The system provides access to all the information you need to optimize collaboration, reduce operating expenses and accelerate collections.

## Get Paid Faster

- Personalized dashboards
- Real-time insurance eligibility
- Enterprise scheduling
- Electronic claims and payments
- Authorizations and referrals
- Claim rules engine CCI edits
- Task management
- Enterprise messaging
- Financial period closing
- Denial management
- Patient statement cycling

## Benefits

- Increase service capacity
- Enhance productivity
- Minimize claim rejections
- Eliminate errors
- Expedite payments
- Ensure compliance
- Improve patient satisfaction



## Revenue Cycle Management

CureMD streamlines workflows, optimizes operations and maximizes reimbursements by providing flexible, easy-to-use functionalities.

Regardless of the size of your organization, our certified medical billing specialists will echance your service quality by allowing you to focus on your patients and leave all aspects of billing to us.



Our integrated billing and practice management with robust analytics and reporting, will repair revenue leakage, save time and empower decision making.

## All-in-One Billing Services

- Fee schedule analysis
- Eligibility & benefit verification
- Assistance with provider enrollment
- Accounts receivable management
- Electronic & paper claims submission
- Denial review & management
- Secondary billing
- Authorization request & tracking
- Medical oncology & chemo charge entry
- Insurance & payment posting
- Extensive insurance follow up
- Patient statement mailing
- Receive patient billing queries
- Business intelligence & analytics





98% First pass clean claims rate

> 4-9% Revenue improvement

> > 30% Reduction in A/R

CureMD is a robust electronic medical record solution that still allows practices to personalize and customize the platform to meet specific local needs. Staff greatly appreciates the synergies between the scheduling, clinical, and billing modules of the system. We consider CureMD to be part of the ARHS family as their responsiveness and customer service are second to none.

**Battle Betts** District Health Director Albemarle Regional Health Services

### iPhone EHR & iPad Kiosk

# Charting on the **Go** Intuitive **Check-in**





Revolutionary User Experience Bringing groundbreaking research to life, Avalon enhances productivity

and the bottom line of your practice.

### **Forward thinking**

Designed specifically for the iPad, Avalon expedites charting, improves accuracy and ensures portability. It brings together a radical **new** design and an innovative user experience that is rich and intuitive. Avalon provides the power of CureMD EHR in a portable package to provide users an instantly familiar feel with improved mobility.

# Award winning usability

CureMD is highly adaptable and easy to use. It learns from you while you work and mimics your unique style and practice preferences.

#### SMART Cloud

A low montly subscription includes hosting, support, upgrades, maintenance, security and business continuity services. This eliminates upfront expenses on software, hardware and IT administration.

#### **Client Hosted Cloud**

Large practices with dedicated IT staff can keep their own server with CureMD installed for local and remote access. Host your own data with greater control and flexibility.

#### SaaS Architecture

CureMD combines proven technology, industry standards and best practices to ensure your infrastructure remains:

- Secure
- Scalable
- Always Accessible

### MIPS/MACRA Guarantee

CureMD guarantees to meet the criteria for MIPS/MACRA. If we don't, we will waive up to 12 months of software subscription fee.

### Security & Privacy

CureMD employs advanced security and certified business continuity systems that prevent data loss while keeping your information secure, private and accessible.

- Access authorization
- Activity monitoring
- Role based access control
  Audit trail
- Release of information
- 256 bit SSL encryption

### Patient Safety

For quality, safety, security and interoperability, CureMD supported initiatives include:

Leapfrog

• DOO-IT

- NCQA 
  EHNAC HNAP-EHN Accredited
- JCAHO ISO 27001:2005 Certified
- QualityNet HEDIS ISO 9001:2008 Certified

# Awards

#1 EHR - KLAS Research\* #1 Practice Management - KLAS Research\* Top 20 EHR - Medical Economics Top Ranked EMR - Black Book Rating Five Star Usability - CCHIT White Coat of Quality Award - Surescripts® MedTech Journal Innovation Award



### Practice without boundaries<sup>™</sup>

CureMD Healthcare - 120 Broadway, New York, NY 10271 (212) 509 6200 - curemd.com

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