Leap
Health

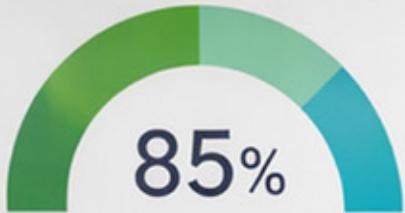# Powering patient access. Driving enterprise growth

Utilization Rate

85%

Appointment Conversion

72%

New Patients Booked

Key Metrics

Total Appointments	3,450
New Patient Booked	72%
No-Show Rate	8.2%

Scheduled Visits

800
600
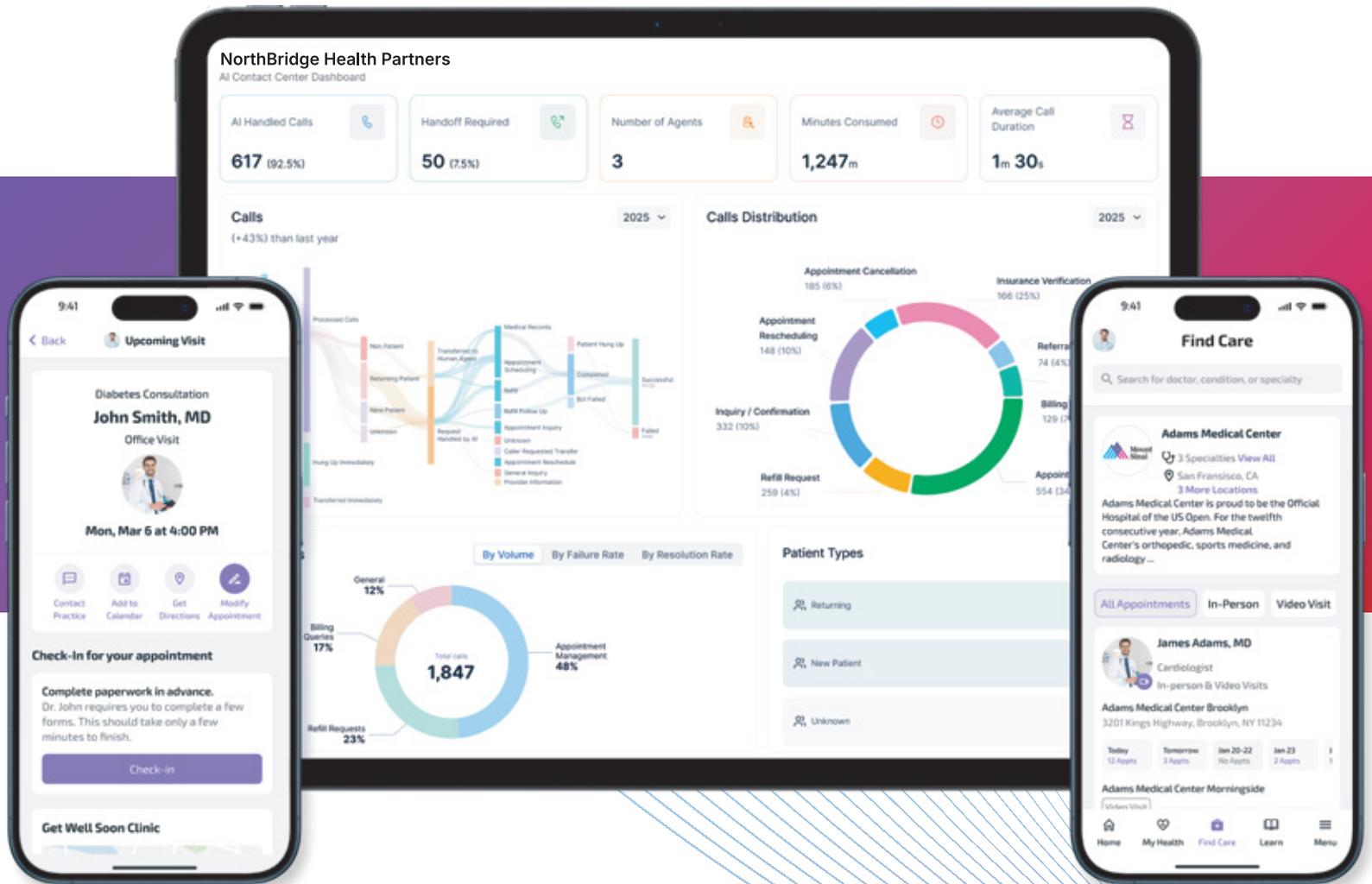400
200
0

Jan Feb Mar Apr May Jun

Month

Patient Satisfaction

4.8 / 5

★★★★★

AI-powered patient access and growth built for complex healthcare organizations

Unified Patient Access for Multi-Specialty Healthcare Organizations

Leap is an AI-powered patient access and growth platform for multi-location healthcare organizations, designed to unify acquisition, access, scheduling, intake, payments, and engagement across heterogeneous EHR and PM environments.
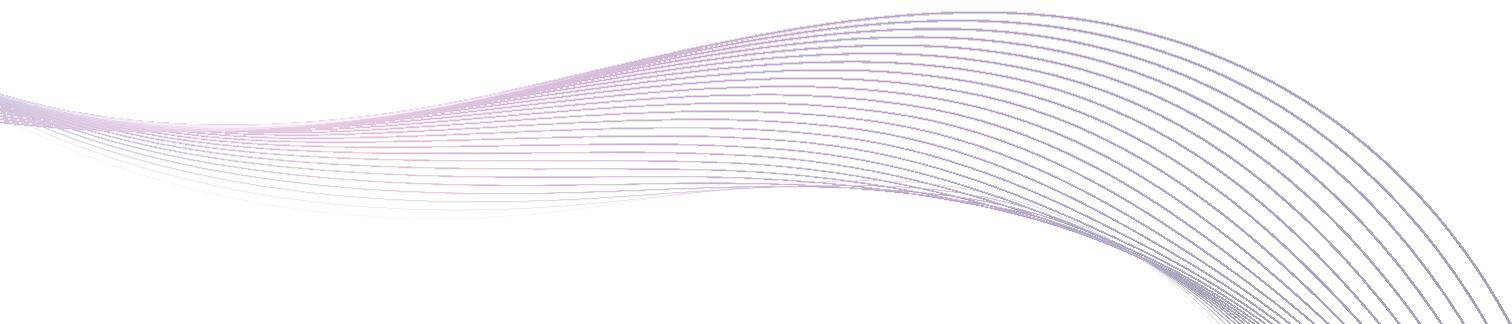
The Leap Difference

Deployed at scale across multi-specialty organizations.

Results
- +18% schedule utilization
- 40–60% of appointments booked without staff
- 30% reduction in no-shows
- Replace 3–5 disconnected access and engagement tools

Built for Enterprise Healthcare Environments
- Interoperates with leading PM and EHR systems
- Supports multi-location, multi-specialty workflows
- Designed for security, compliance, and scale

Digital Front Door

Digital Registration
Streamline new patient onboarding with secure, mobile-first registration that integrates directly with your PM/EHR, reducing manual data entry and accelerating access to care.

AI Registration
Engage patients with intelligent, chat-based registration experience that dynamically collects demographics, insurance, and eligibility information, improving completion rates.

Scheduling
Enable 24/7 appointment booking across locations and specialties with automated confirmations, reminders, and intelligent routing based on provider availability and care type.

Reminders
Reduce no-shows with automated, multi-channel appointment reminders and real-time rescheduling options tailored to patient preferences.

Digital Intake
Automate check-in with customizable, pre-visit forms that capture medical histories, eligibility & payments.

AI Intake

Automate pre-visit workflows through AI-driven, conversational intake that adapts to specialty, visit type, and patient responses, ensuring accurate data capture and reduced errors.

Messaging

Secure, HIPAA-compliant two-way messaging that centralizes patient communication across SMS, email, and web channels.

AI Online Chat

Enhance your website with an intelligent and conversational AI chatbot that can engage visitors, answer questions, book appointments, and boost team efficiency.
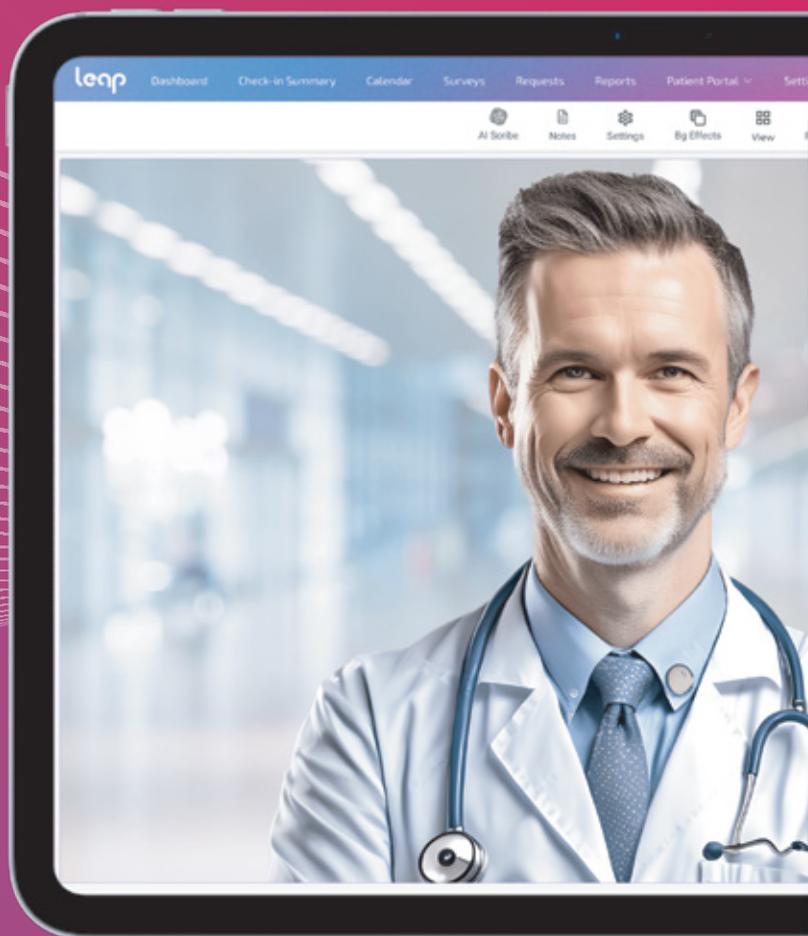
AI Contact Center

Deliver 24/7 intelligent patient access with conversational AI built for enterprise environments, that handles scheduling, intake, insurance capture, payments, and routine patient inquiries, reducing operational burden while increasing appointment conversions and patient satisfaction.

Telehealth
Delivering Virtual Care with Confidence

- **HIPAA-Compliant Video Visits**
  Offer secure, high-quality virtual consultations accessible via web or mobile apps.

- **Smart Virtual Care**
  A seamless virtual waiting room experience with AI-powered ambient listening.

- **Multi-Device Compatibility**
  Seamless access across smartphones, tablets, and desktop devices.

Jane Doe
00:00:58

30%
Increase in provider efficiency

90%
Patient Satisfaction

25%
Faster Documentation

leap
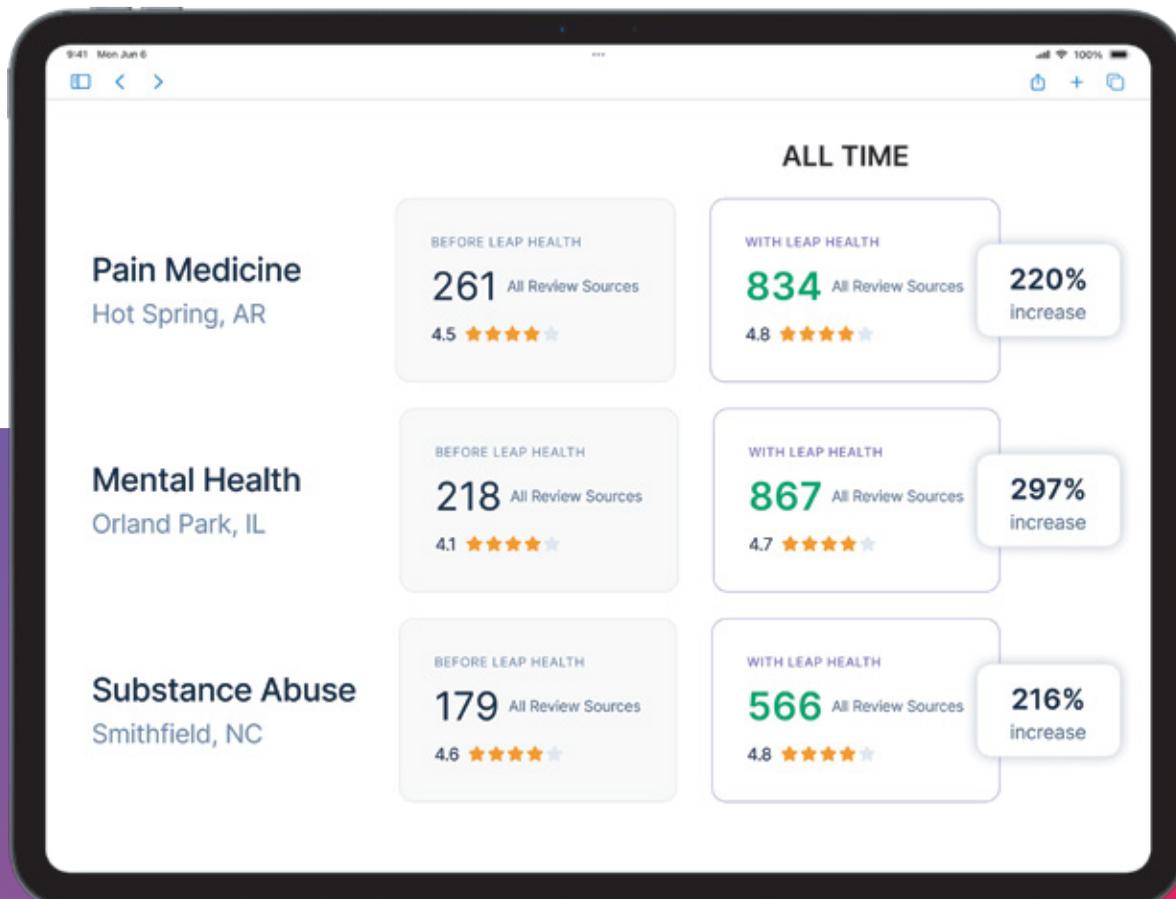Health

Growth Marketing

- **AI Reviews**
  Automate review generation, craft intelligent AI-powered responses, uncover deep customer sentiment insights, benchmark against competitors, and receive actionable recommendations to elevate your reputation.
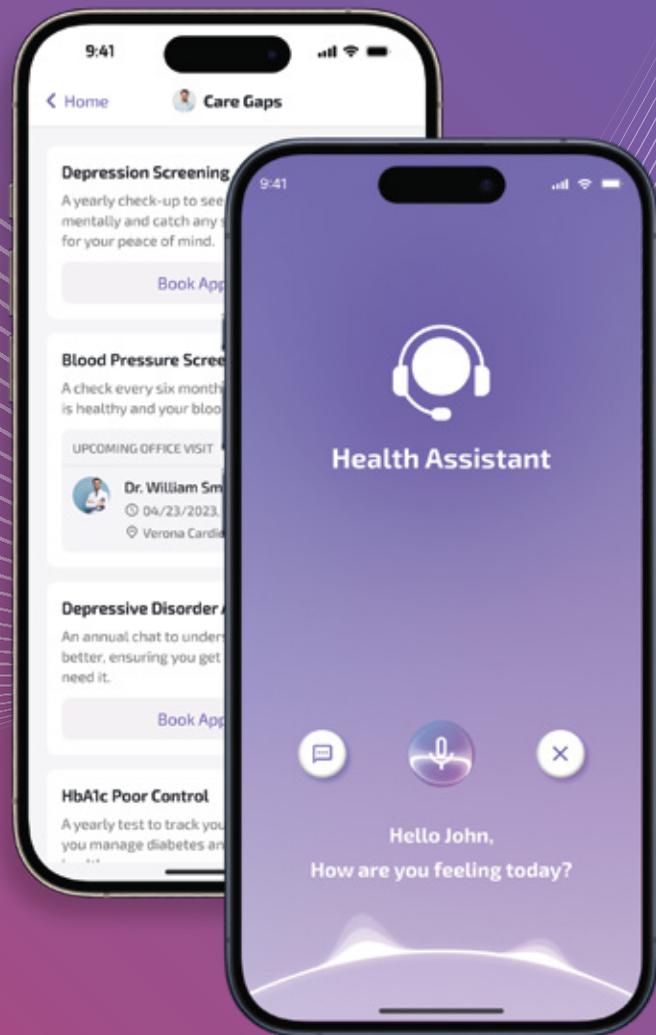
- **Listings**
  Create compelling, comprehensive profiles across the platforms driving 90% of web traffic Google, Apple, Facebook, and Bing and unlock insights to improve your local search rankings.

- **Campaigns**
  Create compelling social posts in minutes with AI, manage your presence across social platforms like Facebook, TikTok, Instagram, YouTube and LinkedIn to engage patients effortlessly—all from one centralized dashboard.for promotions, announcements, preventive care reminders, and care gap closure.

ALL TIME

Pain Medicine
Hot Spring, AR

BEFORE LEAP HEALTH
261 All Review Sources
4.5 ★★★★☆

WITH LEAP HEALTH
834 All Review Sources
4.8 ★★★★☆

220% increase

Mental Health
Orland Park, IL

BEFORE LEAP HEALTH
218 All Review Sources
4.1 ★★★★☆

WITH LEAP HEALTH
867 All Review Sources
4.7 ★★★★☆

297% increase

Substance Abuse
Smithfield, NC

BEFORE LEAP HEALTH
179 All Review Sources
4.6 ★★★★☆

WITH LEAP HEALTH
566 All Review Sources
4.8 ★★★★☆

216% increase

Care Coordination

- **Predictive Disease Intelligence**
  Leverage AI-driven analytics to identify at-risk populations, close care gaps, and proactively engage patients based on predictive insights.

- **Longitudinal Health Records**
  Aggregate and organize patient data across encounters and systems to provide a comprehensive, longitudinal view of health history.

- **Wearable Integration**
  Ingest and analyze real-time patient-generated health data from connected devices to support monitoring and care management.

- **Medication Management**
  Automate medication tracking, refill reminders, and adherence monitoring to improve outcomes and reduce avoidable complications.

Operational Efficiency Empowering Your Organization

- **Payments**
  Enable secure digital payments, automated billing reminders, and integrated payment workflows to improve collections and reduce administrative burden.

- **AI Surveys**
  Capture meaningful patient feedback and leverage AI to analyze sentiment, surface key trends, and deliver actionable insights that enhance the patient experience.

- **Analytics**
  Gain real-time visibility into access performance, utilization, patient engagement, and revenue impact through enterprise-grade dashboards
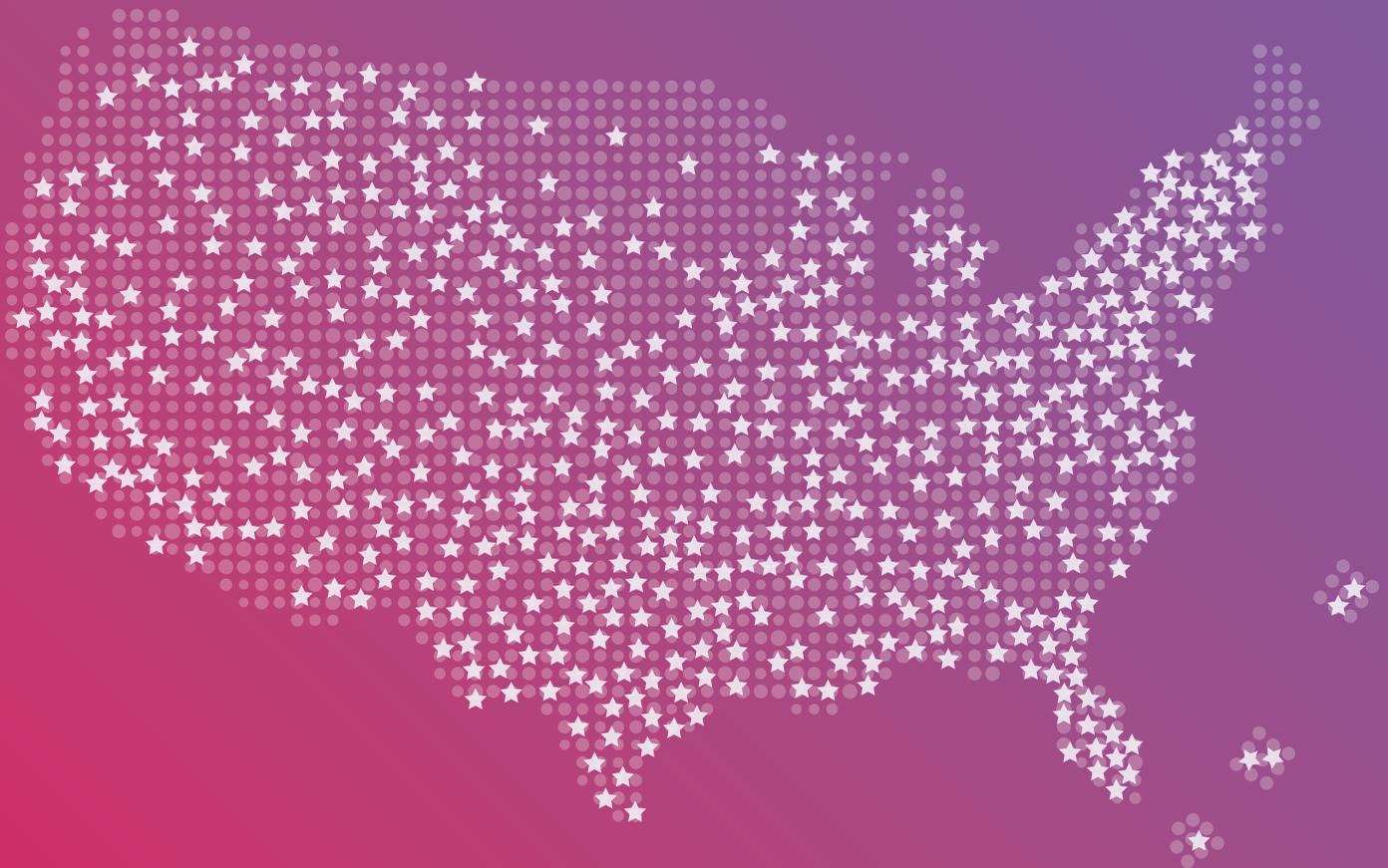
Designed to meet the unique needs of complex healthcare organizations.

The Platform

- EHR integration via FHIR

- HIPAA & ISO 27001 compliant

- Scalable for large networks

Unblock access, Unlock growth with Leap Health

AI-driven automation across acquisition, access, and engagement built to increase utilization and scale performance.